

WARRANTY INFORMATION

Our Assurance of Quality

Congratulations on your new Ira Bedding sleep set.

Our goal is to provide the highest product quality and durability, assuring you of the most comfortable night's sleep. This promise is backed by our Service Warranty – Red Leaf Pty Ltd t/a IRA Bedding/Beds And More warrants its exclusively designed mattresses to the original purchaser against defects in workmanship and materials, excluding the fabric cover, when properly supported by its original base,* **regularly turned and/or rotated** as per schedule below and weight restrictions adhered to.

***Please refer to our website – www.bedskzn.co.za (subheading “Our Range” and then “Warranty” for a guide on how to turn and/or rotate your mattress.**

IRA BEDDING LIMITED WARRANTY

Because we strongly believe in the quality design and craftsmanship of our products they are warranted against manufacturing defects in workmanship and material. If you observe a defect, contact us via telephone (032 946 3874) or email info@bedskzn.co.za.

In either case, you must, within the duration of the warranty, provide the original proof of purchase and be the original purchasing customer. IRA Bedding will inspect the mattress and if found to be defective will, at its discretion, repair or replace the mattress at no charge (**exclusive of transportation and inspection costs**) to the purchaser during the non pro-rated period (as per table). A pro-rated charge will apply for repairs or replacements supplied following the non pro-rated period as shown on our Warranty Schedule and **exclusive of transportation and inspection costs**.

IRA Bedding may substitute like-quality materials if the original materials are no longer available. **Transportation and/or cost involved in transportation of the repaired or replaced mattress is the sole responsibility of the purchaser.**

We reserve the right to refuse service and invalidate the warranty when, upon inspection, the sleep set is found to be in an unsanitary condition or when the product failure is caused by factors other than defective workmanship or materials.

Any and all implied warranties on this product shall not exceed in duration the term of this limited warranty. This warranty begins on the day that you purchase your sleep set. If your sleep set is repaired or replaced, this limited warranty will not be renewed or extended. Please refer to the Warranty Schedule below to determine the length of your warranty.

What Is NOT COVERED By The Limited Warranty?

The Limited Warranty **EXCLUDES**: mattress fabric, comfort preference, bed height, spills, burns, bent or broken border/grid wires, mattress or foundation damage due to abuse or abnormal use, damage due to use with an inappropriate foundation, and cost associated with transportation, inspection or removal of products.

Also, normal body indentations or sagging (not associated with sag in foundation) of less than 3.5cm for innerspring mattresses, or layered-foam mattresses, IS NOT COVERED. If it is determined that an indentation is caused by misuse, abuse or factors other than a product defect, this warranty will not cover that condition.

Any product found to be in an Unreasonably Unsanitary Condition, meaning the product is so pervasively soiled that 1) an inspector is unable to conduct an appropriate inspection of the condition of the product without being exposed to potentially dangerous bodily fluids, blood borne pathogens, or other substances that could cause significant injury or 2) otherwise suggest that the product has been subjected to misuse well beyond ordinary wear and tear, IS NOT COVERED under this warranty.

Product	Weight restrictions per person sleeping on the base set	Guarantee	Total Limited Warranty Period	Calculations of charges for repair or replacement beyond no charge period
Qualité (Dual-Sided)	60kgs	n/a	3 years	1/3 of the manufacturer's suggested retail price**times the number of years in use.
Bonne Nuit (Dual-Sided)	80kgs	1 year	8 years	1/8 of the manufacturer's suggested retail price**times the number of years in use.
Bonne Nuit Hotelier (Dual-Sided)	95kgs	1 year	8years	1/8 of the manufacturer's suggested retail price**times the number of years in use.
Classiqué (Dual-Sided)	110kgs	2 years	15 years	1/15 of the manufacturer's suggested retail price**times the number of years in use.
Memoiré (Rotate Only)	110kgs	2 years	15 years	1/15 of the manufacturer's suggested retail price**times the number of years in use.
Joli (Dual-Sided)	110kgs	2 years	15 years	1/15 of the manufacturer's suggested retail price**times the number of years in use.
Harmonie (Rotate Only)	130kgs	2 years	15 years	1/15 of the manufacturer's suggested retail price**times the number of years in use.
Paradis (Dual-Sided)	120kgs	2 years	15 years	1/15 of the manufacturer's suggested retail price**times the number of years in use.
Tranquillité (Rotate Only)	120kgs	2 years	20 years	1/20 of the manufacturer's suggested retail price**times the number of years in use.
Sérénité (Rotate Only)	120kgs	2 years	20 years	1/20 of the manufacturer's suggested retail price**times the number of years in use.
Nuage (Rotate Only)	120kgs	2 years	20 years	1/20 of the manufacturer's suggested retail price**times the number of years in use.

****The manufacturer's suggested retail price means the current retail price at the time of warranty claim****

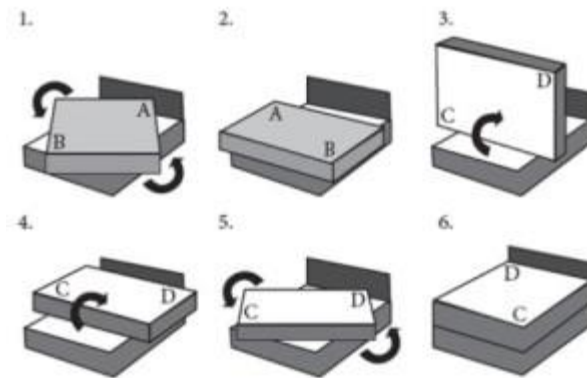
NB: The use of a mattress protector is highly advisable as it can extend the life of your mattress as well as affect your warranty!

The recommended schedule for turning and/or rotation of all our mattresses is:

Turn **and/or** rotate the mattress every 3-4 weeks for the first 6 months.

Turn **and/or** rotate the mattress every 1-2 months thereafter.

DUAL-SIDED MATTRESSES: HOW TO TURN YOUR MATTRESS:



TURN-FREE MATTRESSES: HOW TO ROTATE YOUR MATTRESS:

